



INFLATABLES ON HIRE OR LOAN

Version 3 – 08.03.2024

Since 2006, a European Safety Standard was introduced for the manufacture, structure, and operational procedure of bouncy castles and/or all inflatables that fall within this term.

It is important as a hirer that you are aware the unit you have chosen to hire:

- (a) Fully complies with this standard
- (b) Has a valid safety certificate
- (c) The hire company is insured
- (d) Is a member of the Irish Inflatables Hirers Federation (IIHF).

Crazy Castles would like to reassure you that all our units are manufactured and fully comply with EU Standard EN14960-2019. We are insured and hold a valid safety certificate for all our units.

Please carefully read all our terms and conditions and our risk position statement. Promoting sensible risk management.

The I.I.H.F. acknowledge that **all play has risks** and if an inflatable is introduced to enhance the experience of the play then it naturally increases the risk to the users. Play and risk are fundamentally linked and risk at play cannot be avoided. Acceptable risk is recognised as beneficial to development.

Crazy Castles has taken all possible steps to make your inflatable as safe as possible. It is erected and made ready for you by our trained staff to comply with the operational side of the EN14960-2019. By signing this hire agreement, you understand and agree that while the inflatable increases the risk of injury, we have done all in our power to not eliminate, but to reduce this risk as much as possible.

The person signing this agreement declares when they are signing that they are the person who has the full responsibility to ensure that all the terms and conditions contained herein will be adhered to from the time the inflatable is delivered by **Crazy Castles** to the time it is picked up by **Crazy Castles**.

TERMS & CONDITIONS OF HIRE:

1. All equipment on hire or loan shall remain the property of **Crazy Castles** or their suppliers.
2. All equipment is used entirely at the Hirees' / Users own risk, whether or not the equipment is staffed or self-run.
3. Any excessive dirt, loss or damaged equipment will be charged at full replacement / repair cost.
4. Any damage or loss must be reported immediately.
5. On delivery and after full inflation/installation the equipment should be inspected by the Hiree and any visible faults reported as soon as possible. Any visible fault not reported at the time of delivery and after full inflation/installation will be deemed to be the responsibility of the Hiree subject to such visible fault not being due to the negligence, an act or omission of **Crazy Castles**.
6. Hirees' must ensure that:
 - a. Access is available at the stated time of delivery.
 - b. The proposed operating site for the equipment is clear of any obstacles that may prove to be a hazard for the safe operation of the equipment.
 - c. The position of any underground services, water pipes, gas pipes, electrical cables, sewer pipes, domestic oil pipes, etc, are clearly indicated to the delivery staff prior to installation of equipment.
 - d. The Hirees' representative has the authority to sign for delivered equipment and receive any safety/operating instructions.
7. Once equipment is installed it **must not** be moved, have items added to, be altered in any way or used for any other purpose other than that which it has been designed for, without the written permission from **Crazy Castles**. All equipment must be used in accordance with **all relevant legislation, all operating instructions** issued by **Crazy Castles** and in a **suitable safe environment**.
8. The Hiree is responsible for ensuring that adequate first aid facilities are available if necessary.
9. The Hiree is responsible for ensuring that **all safety regulations** are enforced, and that equipment is **constantly supervised** as per the operating instructions issued.
10. The Hiree is responsible for ensuring that the equipment is not used in inclement weather conditions.
11. In the unlikely event of an accident occurring, full written details including, name and address of injured party, names and addresses of witnesses, circumstances of accident must be recorded, and a copy sent to **Crazy Castles** as soon as reasonably possible.

OPERATING INSTRUCTIONS FOR SAFE OPERATION OF INFLATABLE:

The person or company hiring the inflatable is totally responsible for the safe operation of the inflatable and should ensure the following:

- A. In the event of winds over 18 - 24 mph (29-38km/h) it is the responsibility of the hiree to switch off the inflatable and deflate in a safe manner. Inflatables are extremely dangerous if used above the recommended maximum wind speed including gusts. Always be on the side of caution at all times.
- B. The inflatable has constant supervision by an adult who is of clear mind and not under the influence of alcohol or other mind-altering drugs.
- C. To admit users to the inflatable in a controlled and safe manner.
- D. To restrict the maximum number of users at any one time to the design number for the particular inflatable or if design number is not immediately available or known restrict numbers so as not to dangerously overcrowd the unit using common sense and by erring on the side of caution in this matter. **(As per safety label on the inflatable unit)**
- E. To restrict the maximum height of users at any one time to the design height for the particular inflatable or if design height is not immediately available or known restrict the height to the smallest wall height of the inflatable.
- F. To use at least the minimum number of operating personnel or supervisory attendants.
- G. That users remove sharp or dangerous objects from their persons, such as buckles, pens, loose jewellery and glasses where practical.
- H. That users remove their footwear (except socks) while using the inflatable.
- I. To prohibit food, drink, lollipops or gum in the unit.
- J. To prohibit users from hanging or climbing on containing or outside walls.
- K. To prohibit acrobatics, somersaults or rough play and play fighting.
- L. That operators and or attendants watch the activity on the inflatable constantly.
- M. That operators and or attendants separate larger, more boisterous users from smaller ones.
- N. Do not allow anyone to bounce, play or sit on the front safety step as a Child could easily bounce off the inflatable and get hurt.
The step is there to assist users in getting on or off.
- O. No smoking or barbecues near the inflatable.
- P. **DO NOT ALLOW CHILDREN TO OPERATE THE UNIT!**
- Q. Do not allow anyone to be on the unit during inflation or deflation as this is DANGEROUS.
- R. Ensure that an area of 6 feet (2 metres) around the unit is kept completely clear.
- S. The inflatable should not be used if it becomes wet on the jumping area. If no shower cover is fitted and in the event of rain, the unit should not be used.
- T. In the event of heavy rain, it is strongly recommended that the inflatable be switched off. Any wetness, including bubbling (which is normal) can be dried later with a towel.
- U. Under no circumstances should ADULTS use the bouncy castle or unit unless specifically given permission by **Crazy Castles**.
- V. If the unit is or has a slide:
 - climbing up the slide is strictly prohibited.
 - only one user at a time is permitted on the slide, they must be in a central position at the top.
 - Children should come down the slide in a seated position, or on their backs feet first and their arms must be tucked in.

BLOWER:

In the event that the blower stops working, please ensure all users get off the inflatable immediately. Make sure the blower tube or deflation tube has not come undone or debris is not blocking the air intake of the blower.

In the event that it overheats, or loses power, switch the blower off at the mains, then switch it back on again 1 or 2 minutes later, it should restart. If it does not, inform us straight away.

I HEREBY AGREE TO ABIDE BY THE TERMS AND CONDITIONS LISTED ABOVE WHEN HIRING THE EQUIPMENT FROM Crazy Castles

Date of Hire: _____ **Signed:** _____

Name in Full (Block Capitals):	
Address:	
Contact Telephone:	

IF YOU ARE UNSURE OF ANYTHING, PLEASE ASK OUR DRIVER OR CONTACT OUR OFFICE

Crazy Castles
Phone Number: 087 6466523
Email: info@crazycastles.ie